



**ARTICLE NO: 1A**

**CORPORATE OVERVIEW &  
SCRUTINY COMMITTEE:**

**MEMBERS UPDATE 2010/11**

---

**Article of: Council Secretary and Solicitor**

**Issue :2 September 2010**

**Relevant Portfolio Holder: Councillor A. Fowler**

**Contact for further information: Mrs. J.A. Jones (Extn 5017)  
(E-mail: [jill.jones@westlancs.gov.uk](mailto:jill.jones@westlancs.gov.uk))**

**SUBJECT: MINUTES OF LANCASHIRE'S ADULT SOCIAL CARE AND  
HEALTH OVERVIEW AND SCRUTINY COMMITTEE / HEALTH  
SCRUTINY COMMITTEE**

**1.0 PURPOSE OF ARTICLE**

**1.1** To advise Members of the Minutes in connection with Lancashire County Council's Adult Social Care and Health Overview and Scrutiny Committee held on 11 May 2010 and Lancashire County Council's Health Scrutiny Committee held on 22 June 2010 at County Hall, Preston for information purposes.

---

**2.0 BACKGROUND AND CURRENT POSITION**

**2.1** To keep Members apprised of developments in relation to Adult Social Care and Health Equalities Overview and Scrutiny in Lancashire.

**3.0 SUSTAINABILITY IMPLICATIONS**

**3.1** There are no significant sustainability impacts associated with this update.

## **4.0 FINANCIAL AND RESOURCE IMPLICATIONS**

4.1 There are no financial and resource implications associated with this item except the Officer time in compiling this update.

---

### **Background Documents**

There are no background documents (as defined in Section 100D (5) of the Local Government Act 1972) to this report.

### **Equality Impact Assessment**

There is no evidence from an initial assessment of an adverse impact on equality in relation to the equality target groups.

### **Appendices**

Minutes of the Adult Social Care and Health Overview and Scrutiny Committee –  
11 May 2010

Minutes of the Health Scrutiny Committee – 22 June 2010

## Lancashire County Council

### Adult Social Care and Health Overview and Scrutiny Committee Meeting held on 11 May 2010 at the County Hall, Preston

#### Minutes

#### Present:

County Councillor Mrs M Skilling (Chair)

#### County Councillors

G Adam	A Kay
K Bailey	P Mullineaux
R Blow	M Otter
M Brindle	N Penney
S Chapman	M Pritchard
C Evans	B Winlow

#### Co-opted District Councillors (Non voting)

Mrs M McManus	-	Preston City Council
Mrs M Robinon	-	South Ribble Borough Council
R Russell	-	Chorley Borough Council
Mrs G Sandiford	-	Rossendale Borough Council
M Blake**	-	West Lancashire Borough Council

\*\* Substitute for Councillor D Stephenson (West Lancashire Borough Council)

Apologies for absence were presented on behalf of Councillors S Derwent (Pendle Borough Council), R Fulford Brown (Fylde Borough Council), B Hilton (Ribble Valley Borough Council), D Reynolds (Burnley Borough Council), J Robinson (Wyre Borough Council)

#### Disclosure of Personal and Prejudicial Interests

Councillor M McManus declared a Personal Interest in Item No. 3 Transforming the 'Transitional Care Pathway' through a fully integrated Care / Case Management Model, as a close acquaintance of employees in care homes.

Councillor S Chapman declared a Personal Interest in Item No.4 Report of the Safeguarding Adults Task Group, as a member of the Blackburn with Darwin Adult Safeguarding Board.

## **Confirmation of Minutes**

The Minutes of the meeting of the Adult Social Care and Health Overview and Scrutiny Committee from the meeting held on the 30 March 2010 were presented and agreed, subject to the addition of County Councillors Adam and Chapman being added to the attendance list.

**31. Resolved:** That, the Minutes of the meeting of the Committee held on the 30 March 2010, as now presented, be confirmed and signed by the Chair.

## **Transforming the 'Transitional Care Pathway' through a Fully Integrated Care / Case Management Model**

Terry Mears, Head of Commissioning (Central) presented a report on proposals to maximise the resources across the community to deliver person centred outcomes to citizens. In recent years, a range of health and social care services have been commissioned to support hospital avoidance, crisis support, rehabilitation, end of life and re-enablement. This range of services and supports is referred to as the 'Transitional Care Pathway'. Terry reported that a whole system approach to re-modelling and re-commissioning the current ad hoc elements was necessary to deliver seamless, person centred and efficient services, in total collaboration with partners. This would link key elements of the community infrastructure, including universal, low level prevention, Primary, community and acute services, through an integrated care /case management model.

The range of services was not seen to be working effectively as a system. The performance of individual services varies, with variable outcomes for individuals. All acute trusts are experiencing significant unscheduled care pressures which, in turn, create pressures on discharge and rehabilitation services. This inevitably diverts resources away from services that can support people that maximise the potential for individuals to maintain their independence.

In 2009, the County Council agreed with all three PCTs that the services that make up the transitional pathway would be reviewed, redesigned and jointly re-commissioned as an integrated part of services. The true benefits of the projects, as set out below, would be realised within the next three to five years:

- Improved quality of life for individuals
- Improved independence maintained for longer periods
- Fewer emergency admissions (and re admissions)
- Decreased demand for acute health care and long term care home placements
- Increased number of people not needing ongoing social care support package, or a smaller package of support, as a consequence of timely and effective rehabilitation/recovery services
- A transfer of resources from acute health care/institutional care into primary and community services and supports along the transitional pathway

- Increased numbers of people supported outside of acute and care homes, within the same overall budget

Progress was also reported in each of the 3 PCT areas and whilst a challenging agenda had been set, Mr Mears stated that this was an opportunity for public sector agencies to have total customer focus.

Members of the Committee expressed a number of issues and concerns which are summarised below:

- Changes within the health setting were proving very confusing for everyone especially the customer
- Examples of duplication of services and gaps in service provision needed to be identified and changes made to deal with them
- Performance management arrangements, especially that of service providers needed to be more robust
- Safeguarding Boards be integrated at a sufficiently high level
- A 3 year timescale for the impact of any benefit was considered to be too long
- Varying levels of care and support being dependant on where the customer lives
- Some customers' ability to effectively take personal responsibility for and protect their own personal plans and budgets
- Transferring additional costs from one organisation to another and placing additional demands in an already difficult economic climate

In response Mr Mears reported:

- The proposals were all about putting the customer first and organisational structures would need to wrap around the customer
- Key stakeholders were meeting and discussing ways of working differently, how to ensure strong governance and ownership of the issues at the highest level
- In terms of monitoring and performance management, the emphasis would be on outcomes eg. What was the experience like for the customer?.
- Safeguarding Boards' involvement would be strengthened by increased ownership across the piece and citizens would be able to speak out and say when a service is not working
- Whilst the agenda would take 3-5 years, the customer would start to see a difference in the first 6-9 months. Awareness and Visioning events were being held for local people to comment including a Visioning Day on the 27 May 2010
- The introduction of personal budgets and plans would empower customers to make their own care choices
- Support will be provided for those customers who need it. The current system does not work well enough and needs to change
- All stakeholders have agreed that they will not force unintended consequences on other organisations. Currently there is much goodwill and it is hoped to build on this

The Chair thanked Mr Mears for his clear answers to all questions.

**32. Resolved:** That,

- i. the Committee note the progress to date in relation to developing an integrated care/case management model with partners, and
- ii. a further progress report be presented in approximately 6-9 months.

**Final Report of the Safeguarding Adults Task Group**

Councillor Winlow, Chair of the Safeguarding Adults Task Group presented the Report of the Safeguarding Adults Task Group. Firstly he gave his appreciation to everyone who participated and support from Wendy Broadley, Overview and Scrutiny officer.

At its first meeting the Group agreed to review the following related areas:

- Identify the governance structures of the Safeguarding Adults Partnership Strategic Boards within the pan Lancashire area.
- Review the engagement of local Hospital Trusts on those Boards
- Investigate what progress is being made to ensure that the safeguarding of adults becomes a statutory responsibility.

The Task Group carried out a series of information and gathering sessions and held discussion with a number of witnesses. Site visits were also held at Blackpool Victoria Hospital and Royal Blackburn Hospital.

The Task Group were keen to identify best practice as laid out in "Safeguarding Adults – A national framework of standards for good practice and outcomes in adult protection work" produced by the Association of Directors of Adult Social Services in 20005. One of its key objectives was raising awareness and encouraging vigilance.

Members welcomed the report and thanked the Task Group for all their hard work

**33. Resolved:** That,

- i. The Task Group's report be received and supported,
- ii. The Report be sent to the Cabinet Member for Adult and Community Services requesting an initial response within 3 months and a full response within 6 months,
- iii. The Report also be sent to the relevant partners for them to provide a response within 6 months

**Report of the Adult and Social Care and Health Overview and Scrutiny Committee Steering Group**

It was reported that on On 15 March the Steering Group met with Brian Monk, Deputy Head of Social Care Procurement, Contracts Unit, Adult & Community Services. He provided members with background and information on how the County Council monitors both Lancashire County Commercial Group (LCCG) facilities (our own) and independent sector services to ensure the quality of care in residential homes.

On 6 April the Steering Group met with officers from Lancashire Care Trust who provided members with an update on the Trust's activities including the development of a new mental health inpatient unit at Whyndyke Farm in Blackpool.

**34. Resolved:** That the report of the Steering Group be received.

### **Recent and Forthcoming Decisions**

The Committee's attention was drawn to the Forward Plan which briefly set out matters likely to be subject to Key Decisions over the next four month period. The Forward Plan was available on the County Council's Democratic Information System website at:

<http://www.lancashire.gov.uk/council/meetings/forwardPlanOfKeyDecisions.asp>

The report also provided information about decisions recently made by the Cabinet Member for Adult and Community Services in areas relevant to the remit of the Committee, in order that this could inform possible future areas of work.

**35. Resolved:** That the report be received.

### **Work Plan 2009/10 and 2010/11**

A report was presented for the information of the Committee summarising the work to be undertaken by the Committee for 2009/10 and 2010/11 as recommend by the Committee's Steering Group.

**36. Resolved:** That the report be noted.

### **Information Items**

A list of items for information, background reading and general interest was presented.

**37. Resolved:** That the report now presented setting out items of information on current issues on adult social care and health be noted.

**Urgent Business**

No urgent business was reported.

**Date of Next Meeting**

It was noted that the next meeting of the Committee would be held on Tuesday, 22 June 2010 at 2:00pm at County Hall, Preston.

I M Fisher  
County Secretary and Solicitor

County Hall  
Preston



## Lancashire County Council

### Health Scrutiny Committee

Meeting held on 22 June 2010 at the County Hall, Preston

#### Minutes

#### Present:

County Councillor Mrs M Skilling (Chair)

#### County Councillors

G Adam	C Evans
R Blow	M Hassan
M Brindle	A Kay
W Cropper	M Otter
M Devaney	N Penney
J Eaton	

#### Co-opted District Councillors (Non voting)

Mrs B Hilton	-	Ribble Valley Borough Council
J Robinson		Wyre Borough Council
Mrs M Robinson	-	South Ribble Borough Council
D Reynolds		Burnley Borough Council
R Russell	-	Chorley Borough Council
Mrs G Sandiford	-	Rossendale Borough Council
Mrs D Stephenson	-	West Lancashire Borough Council

Apologies for absence were presented on behalf of County Councillor M Pritchard and Councillors R Fulford Brown (Fylde Borough Council) and Mrs M McManus (Preston City Council).

#### Disclosure of Personal and Prejudicial Interests

None declared.

**1. Resolved:** That the appointment of County Councillor Maggie Skilling as Chair of the Committee and County Councillor Keith Bailey as Deputy Chair for 2010/11 be noted.

#### Membership and Terms of Reference of the Committee

A report was presented on the Membership and Terms of Reference of the Committee.

**2. Resolved:** That the Membership and Terms of Reference of the Committee, as now reported, be noted.

### **Disclosure of Personal and Prejudicial Interests**

None declared.

### **Update on the host of Lancashire LINK**

Dave Burnham, Head of Business Intelligence and Nirmal Singh, Strategic Development Unit Manager, both from the Adult and Community Services Directorate, presented an update report on the Lancashire Local Involvement Network (LINK) and the host organisation, Black Health Agency.

The LINK was funded by central government, one having to be set up in each top tier Local Authority area as a result of the Local Government and Public Involvement in Health Act 2007. The LINK replaced the Patient and Public Involvement Forums, which had the role of reviewing activities of local health Services. The LINK was designed to attempt to create a network of individuals and groups with an interest in health and social care issues. However, a number of concerns had been raised.

Members were encouraged to hear that the new LINK Board had accepted the joint initiative from Lancashire County Council and Primary Care Trusts to improve communication. A draft joint work plan involving the LINK, LCC and PCTs, prepared by the officers of Lancashire County Council and Primary Care Trusts was presented at the LINK Board meeting on 3 June 2010 and the members of the LINK Board and the host organisation, the Black Health Agency were considering the plan. A meeting involving the members of Lancashire County Council, three Primary Care Trusts, LINK Board and Black Health Agency had been arranged for 21 July 2010 to finalise the plan.

The relationship between LCC and the LINK, which holds LCC social care services to account, through the work of a host organisation (Black Health Agency in this case), which works to the LINK Board but is contracted by the County Council is complex. However overall the LINK, is much stronger, than it was a year ago and is leading on several pieces of work which could influence positively how LCC and the PCTs offer some of their services.

The Committee was informed that the contract with the Host organisation was coming to an end (March 2011), thus providing an opportunity for greater input.

Members of the Committee raised a number of concerns, including:

- What were the benefits of the LINK for patients?
- Potential duplication with the Patient Advice and Liaison Services (PALS)
- A need to strengthen contractual arrangements and improved accountability in any future contract

- Maintaining high levels of dignity for patients
- Ensuring cost effectiveness of the LINK
- A need to undertake unannounced inspection of private care homes to ensure high standards (a power that the LINK have)

In response, officers reported that relations with the LINK had improved over the last few months and the Committee's future involvement would help strengthen future arrangements further.

**3. Resolved:-** That,

- i. the report be noted,
- ii. a working group be established to support officers in the retendering process for selection of the host agency for LINK
- iii. the LINK Board Chair be invited to attend future meetings of the Committee to help align the LINK's work with the Committee's priorities

**Report of the Adult and Social Care and Health Overview and Scrutiny Committee Steering Group**

It was reported that the Steering Group had met on the 27 April 2010 and received an update on the Care Quality Commission and feedback from LCC member representatives on a joint scrutiny exercise with neighbouring authorities to consider the introduction of a minimum price for alcohol.

The Steering Group had also met on the 17 May 2010 and received background information on the Lancashire Advocacy Service and agreed to provide the Consortium with contacts details of the Committee members, Parish Councillors and relevant LCC officers.

**4. Resolved:** That the report of the Steering Group be received.

**Recent and Forthcoming Decisions**

The Committee's attention was drawn to the Forward Plan which briefly set out matters likely to be subject to Key Decisions over the next four month period. The Forward Plan was available on the County Council's Democratic Information System website at:

<http://www.lancashire.gov.uk/council/meetings/forwardPlanOfKeyDecisions.asp>

The report also provided information about decisions recently made by the Cabinet Member for Adult and Community Services in areas relevant to the remit of the Committee, in order that this could inform possible future areas of work.

The Chair reminded members of the Committee that they should all take personal responsibility to keep up to date on issues of interest to the Committee.

5. **Resolved:** That the report be received.

**Urgent Business**

No urgent business was reported.

**Date of Next Meeting**

It was noted that the next meeting of the Committee would be held on Thursday 2 September 2010 at 10.00am at County Hall, Preston. Members were asked to note the earlier start time.

I M Fisher  
County Secretary and Solicitor

County Hall  
Preston